

Insurance ID Card



How to use the insurance

Plan Benefits

Your plans benefits are fully listed, along with the plan exclusions in your insurance brochure that was provided to you when you enrolled. If you do not have this please contact your exchange organization for a copy. Please note that a travel insurance will normally only cover sudden and unexpected illness and injury sustained during your stay abroad. Please contact IHI if you suffer or have suffered from a condition before you begin your trip at travel@ihi.com (See policy conditions Art. 6.3)

Emergency Care

If for any reason you need to seek emergency care please go directly to the nearest emergency room or dial 911 from any phone. You will then need to contact the IHI 24-hour emergency service immediately at: (USA) 1 888 532 6627 or (outside US) +45 33 15 33 00, emergency@ihi.com.

We will send a guarantee of payment to hospitals, arrange home transportation and provide other kind of assistance in connection with sudden illness and injury. We will settle all bills directly with the provider.

Non-Emergency Care (outpatient)

Through the partnership with UnitedHealthcare (UHI) in the USA, you can now visit your local doctor and will not need to complete any claims forms for your medical treatment. To visit a UHI provider, please follow the following steps:

- Locate - visit the provider search <http://www.workandtravelinsurance.com/ccusa/>
- Contact - phone them up and make an appointment.
- ID Card - at the appointment, present this ID card with the UHI logo.
- Deductible - you will need to pay your co-pay if you have one.



If you are travelling outside the USA or you visit an outpatient provider that is not part of the UHI network inside the USA you will have to pay the provider directly for all expenses. You will then need to complete a claim form and submit this with your original receipts and medical records to be reimbursed directly.

Footprints

For further information about your insurance plan, including access to the plan brochure and full policy conditions, please visit the CCUSA Footprints website and login with your username and password. You can access the footprints website at:

<http://footprints.ccusa.com>

✂ Cut ID here and present when seeking treatment

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| <p>IHI TRAVEL INSURANCE</p>  <p>Electronic Payer ID: 712806 Co-pay: \$0 Policy Number: 8507021-2090 Mis-use of ER: \$250</p> <p>Last name: First name: Date of Birth:</p> <p>UnitedHealthcare Options PPO - United HealthCare Insurance Company</p> <p>THIS CARD DOES NOT GUARANTEE BENEFITS. PLEASE CONFIRM COVERAGE.</p> | <p> A UnitedHealth Group Company</p> <p>In case of outpatient treatment in the US, you or your provider must contact UnitedHealthcare:</p> <p>1 800 753 2696</p> <p>Payer ID: 87726 United Healthcare, P.O. Box 869045 Plano, TX 75086-9045 In case of an emergency or hospitalization, call IHI:</p> <p>1 888 532 6627 or +45 33 15 33 00 emergency@ihi.com</p> |
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